



## PRESS RELEASE

Contact: Chris Roberts  
Telephone: 515-564-0585 ext. 144  
Email: [chris.roberts@ecollections.com](mailto:chris.roberts@ecollections.com)

**FOR IMMEDIATE RELEASE**

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### **Sentinel (eCollections™) Announces Call Center Partnership with Total Card**

#### ***Collections and recovery call center support now available***

**DALLAS, TEXAS — November 6, 2012 —** eCollections is pleased to announce the immediate availability of call center support services via a new partnership with Total Card, Inc (TCI). The new relationship allows customers leveraging eCollections' exceptional collections software platform and services the opportunity to access TCI's state-of-the-art call center, customer service, and collections and recovery support services. By combining both industry leading services, clients can enjoy enhanced collection efforts, increased liquidation rates, and reduced overhead expense. "Our customers now have the option to out-source accounts at any stage in the collection process to TCI's call center in order to boost liquidation and increase revenues", says Tim Cain, Sentinel's CEO.

#### **About Total Card**

Founded in 2000, Total Card, Inc. provides call center and collections support services via two facilities located in Sioux Falls, South Dakota and Luverne, Minnesota.

#### **About eCollections**

Founded in 1997, Sentinel Development Solutions Inc. (eCollections Software) is a leading developer and integrator of enterprise debt collection management software.

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**For more information:** (Paul Simon), (402-659-1851), ([psimon@totalcardinc.com](mailto:psimon@totalcardinc.com))

**For more information on eCollections and TCI:** [www.ecollections.com](http://www.ecollections.com), [www.totalcardinc.com](http://www.totalcardinc.com)